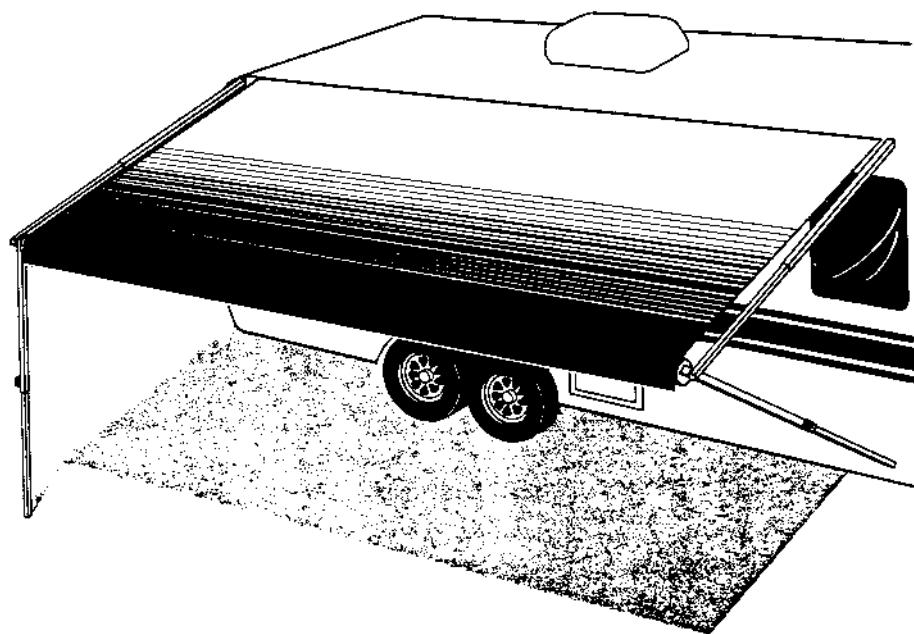


## Model: Dometic A&E 8300 Awning



A&E innovation leads the field again with the all-new 8300 vinyl patio awning. Its theme is clean simplicity – yet with all the rugged A&E quality RVers have trusted for years. It's great-looking, long-lasting, easy to operate and very affordable!

The canopy fabric is reinforced vinyl in popular Horizon stripe patterns; the weathershield is durable laminated white vinyl. And, like all A&E awnings, the 8300 is stain and mildew resistant, waterproof, washable and fully UV protected.

### A&E Sunchaser 8300 Colours



- Lengths 10ft to 16ft in one foot increments
- Full approx. 8ft extension
- Simple one-person setup
- Sporty coloured canopy top; cool white underneath
- Sleek hardware design
- Handy ergonomic lock knobs

*The color in this chart should be used as a guide only. For exact fabric color, see A&E's fabric sample kit.*



## USA Index

### Fabric Roller Tube Assembly with Square 1™ Hardware

#### CANADA

Cambridge, Ontario  
CANADA N3H 2N7

For Service Center  
Assistance Call:

#### ! WARNING

This Manual should be read and understood before installation, adjustment, service or maintenance is performed. This unit must be installed and serviced by a qualified serviceman. Modification of this appliance can be extremely hazardous and could result in personal injury or property damage.

## INSTALLATION INSTRUCTIONS

**MODEL**  
**Sunchaser**

# INSTALLATION

COVERED BY PATENT 4,524,791  
OTHER PATENTS APPLIED FOR

## REQUIRED PARTS (Packed with each Hardware Assembly)

(2) 1/4-20 Machine Screws	(1) Door Roller Kit, Containing:
(2) 1/4-20 Short Locknuts	(2) #10 Self-Drilling Screws
(8) #14 x 2 Screws	(1) Door Roller
(2) #10 Self-Drilling Screws	(1) Edge Guard
(2) Stop Washers	
(2) #6 Self-Drilling Screws	

## Application

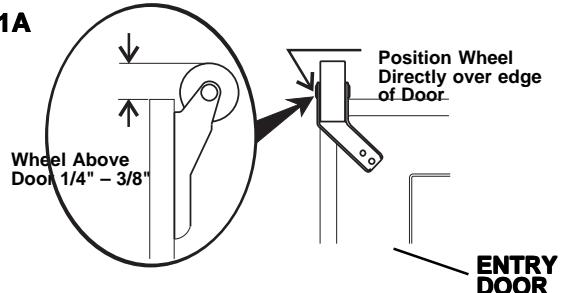
The A&E Awning is designed and intended for use on motorhomes, mini-motorhomes, 5th wheels and travel trailers with straight sides.

## IMPORTANT: Read and understand ALL of the following steps before beginning installation.

The Dometic Corporation reserves the right to modify appearances and specifications without notice.

Installation of A&E Awnings will at some points, require three people. Use the following procedure to assure a properly installed, and properly functioning awning.

**FIG. 1A**



- Where the A&E Awning is to be mounted above the entry door, the door roller must be installed on the exterior side of the door in the extreme upper corner above the door handle. (FIG. 1A)

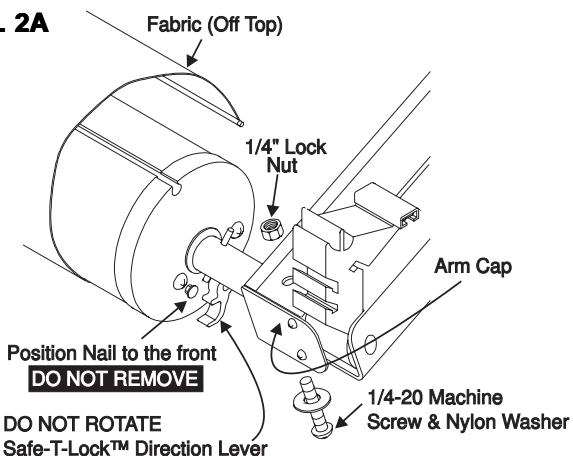
In addition, if there is a screen door inside the regular door, a door edge guard must be installed on the exterior side of the screen door, in the extreme upper corner opposite the door hinges. (FIG. 1B)

This allows the door roller or the edge-guard (instead of the sharp door corner) to contact the underside of the fabric when the entry or screen door is swung out while the awning fabric is extended low.

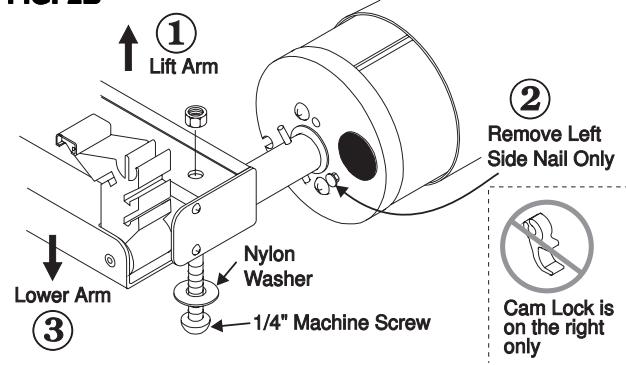
- Carefully lay the fabric roller tube assembly on a clean, well padded "V" trough to prevent fabric damage. Working on the torsion lock end first, insert the arm cap into the arm, position the nail in the end cap to the front of the hardware, align and secure the arm assembly to

the torsion rod using the 1/4-20 machine screws, nylon washers, and 1/4" locknuts. (FIG. 2A) Align and attach the other end.

**FIG. 2A**



**FIG. 2B**



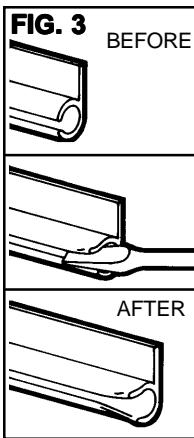
## WARNING

**DO NOT REMOVE** the NAIL from the right end at this time and **DO NOT** attempt to rotate the Safe-T-Lock™ Lock Direction Lever until installation is complete. (Lever has been preset in the roll-down position.) (FIG. 2A)

- Remove the left nail only. With both awning arms secured to the Fabric Roller Tube Assembly, and facing the floor, rotate the left arm clockwise as if rolling the fabric up. This takes the torsion pressure off of the nail. Remove the nail by hand and lower the arm to the floor. (FIG. 2B)
- DO NOT** remove the tape or spacer holding the arm and rafter together until the top brackets are installed. Prepare the awning rail to accept the awning roller cover by selecting the end from which the awning shall be fed, then widen that end of the rail with a flat screwdriver and remove burrs. (FIG. 3)

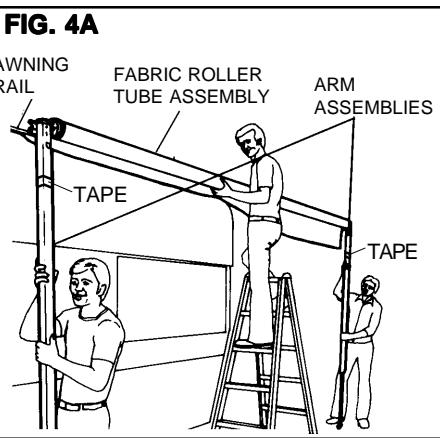
With one person grasping each support arm, carefully lift the entire assembly to an upright position.

Keeping the two arm assemblies **PARALLEL** to each other to avoid excessive twisting and possible damage to assembly, walk the awning to the prepared end of the awning rail (FIG. 4A)



**FIG. 3**

BEFORE



A third person is now required to guide the full awning into the awning rail while standing on a stepladder, while the other two walk the entire awning assembly to the desired position. (FIG. 4)

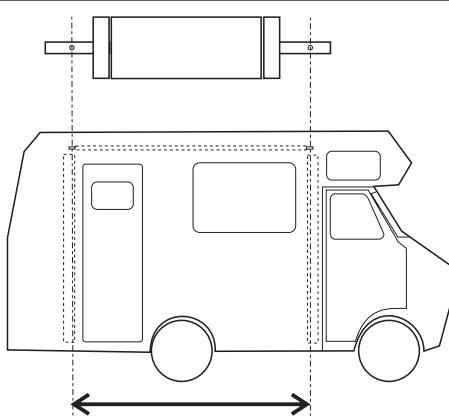
5. Loosen the knobs and extend the arms to the ground. Position the pivot 2 inches above the awning rail. Retighten the knobs so the arms support the awning weight.

#### 6. Install Top Mounting Brackets.

After the complete awning assembly has been slid into the awning rail, check to be sure that its position allows for solid mounting of the top and bottom brackets and that support arms are in desired location (not restricting use of doors, access doors, etc.). (FIG. 5A)

**DO NOT untape or move the main support arm away from the top mounting bracket and rafter arm.**

**FIG. 5A**



Swing the foot away from the coach as needed to lower the top pivot to the awning rail height. Insert the pivot into the awning rail as shown in FIG. 5B.

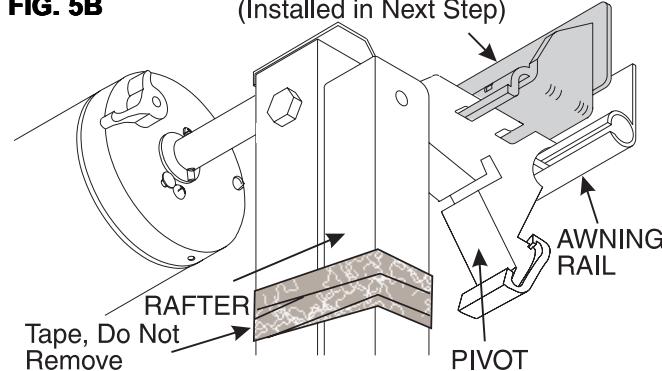
Position the top bracket in the top pivot. Alternate slots allow for use with various awning rails and constructions. (FIG. 5C, D, E)

Mark the top bracket hole locations. Predrill the two holes using a 3/16" drill bit. The hole should angle downward slightly. (Use 7/32" drill bit if drilling through steel). Install top bracket with two #14 hex. hd. screws (FIG. 5C, D, E). Use clear silicon to seal where the screw enters the coach. The main support arm cap will rest on the top pivot. Check that there is approximately 1/8 inch between the

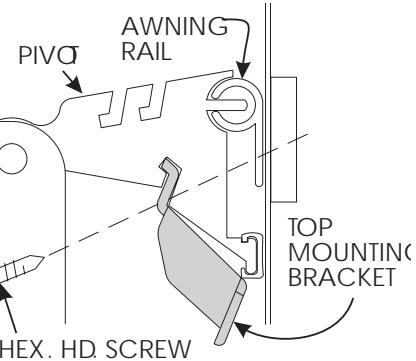
arm and rafter on each side. Install remaining top mounting bracket using the same procedure. Remove the tape holding the awning arm and rafter together and unhook the travel straps after both brackets are installed.

**FIG. 5B**

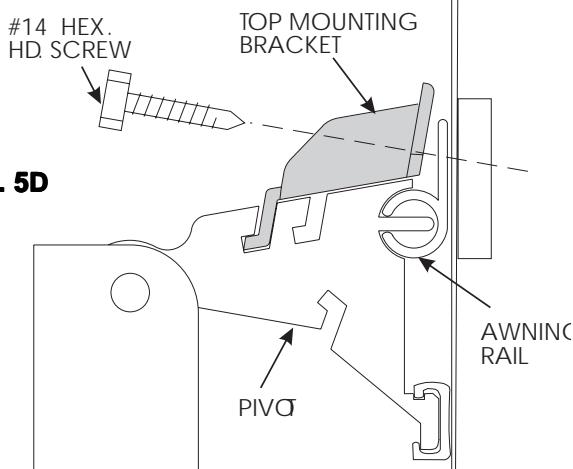
TOP MOUNTING BRACKET  
(Installed in Next Step)



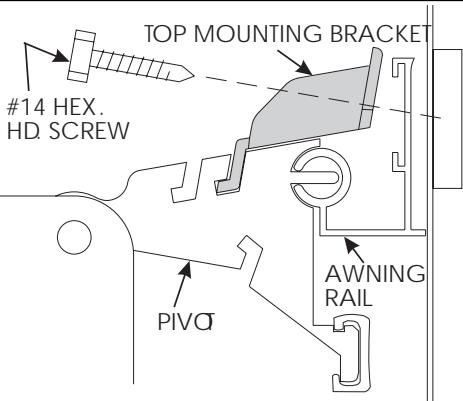
**FIG. 5C**



**FIG. 5D**



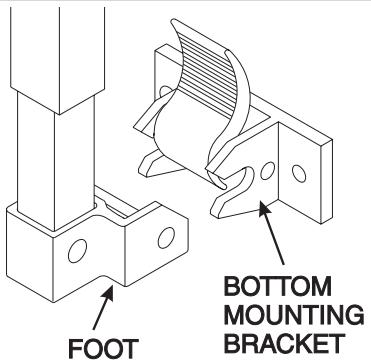
**FIG. 5E**



## 7. Installation of Bottom Mounting Brackets.

Position the bottom mounting bracket (FIG. 6) between 66" and 80" below the awning rail, centered on the main arm with the coach level. Always select the position that offers the best supporting structure for mounting the bottom bracket, i.e. mount directly into the floorline, molding, etc.

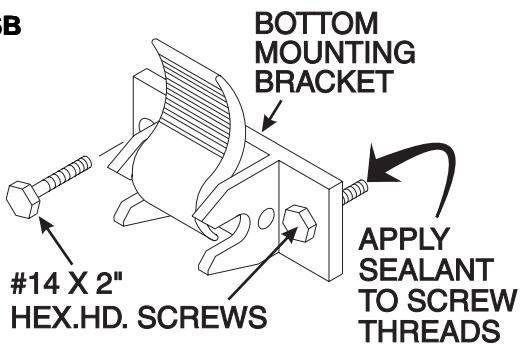
**FIG. 6**



Mark position of bottom bracket so that both holes are positioned over the floorline. Predrill two 3/16" dia. holes through the marked locations. (Use 7/32" dia. if drilling through steel).

Secure bracket using two #14 hex head screws. (FIG. 6B). Use clear silicon to seal where the screw enters the coach. Repeat for other side.

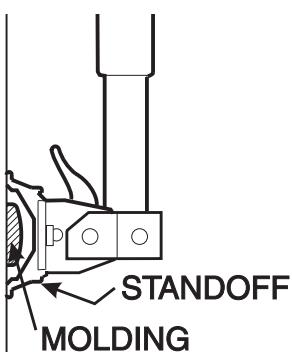
**FIG. 6B**



### ! CAUTION

The bracket must be mounted level. When installing over a molding, A&E Stand-Off Kit, Part No. 3104781, may be used.

**FIG. 6C**



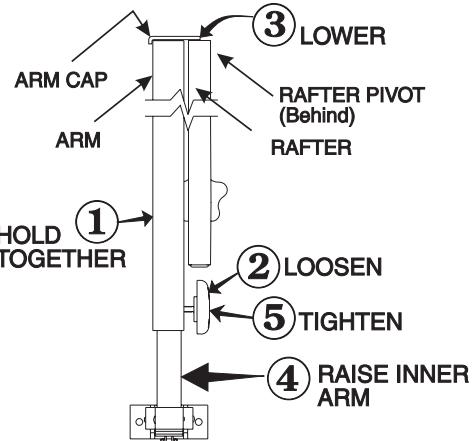
## 8. Installation of Stop Washer

### CAUTION:

- 1) This step is essential for the proper functioning of all A&E Awnings.
- 2) The top brackets (FIG. 5) must be bolted tight to the coach to ensure proper stop washer location and proper awning function.

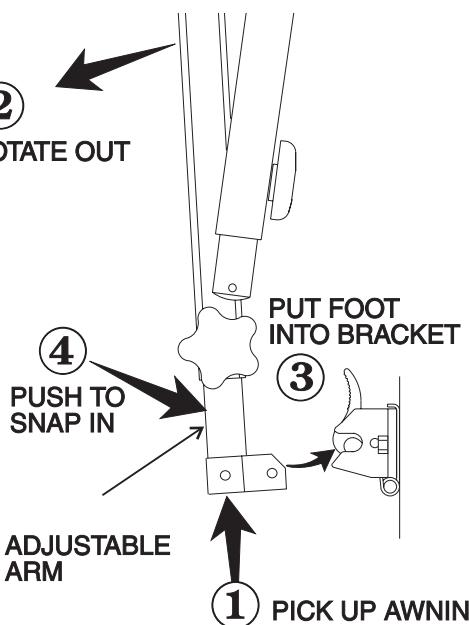
A. Ensure the arm cap is above the rafter pivot. Hold the arm snug to the rafter. Loosen the arm knob slowly so the arm lowers onto the rafter pivot. Raise the inner arm to where the foot is at the bottom of the foot bracket and retighten the knob. (FIG. 7A)

**FIG. 7A**



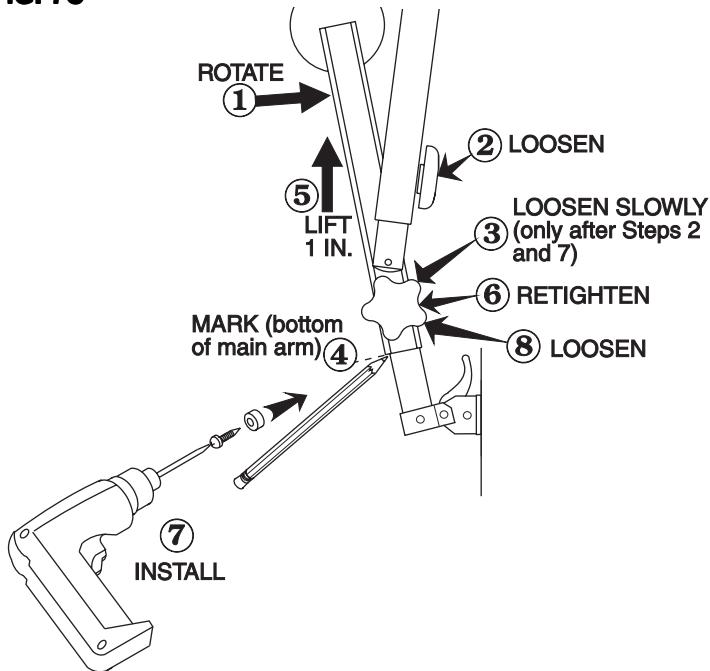
B. Lift the weight of the awning with the arm and snap the foot into place. (FIG. 7B)

**FIG. 7B**



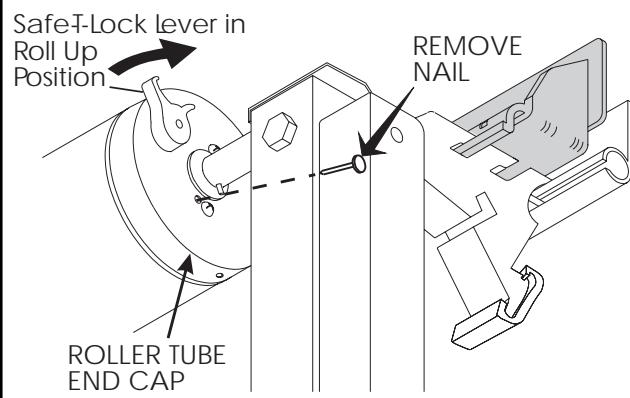
C. (Refer to FIG. 7C)

- 1) Rotate the arm to the coach, holding it against the rafter again.
- 2) Loosen the rafter knob so the rafter will slide within the arm.

**FIG. 7C**

- 3) Loosen the arm knob slowly, letting the arm cap settle onto the rafter pivot.
- 4) Mark the stop bolt location lightly at the very bottom of the main arm in the center of the adjustable arm.
- 5) Lift the arm 1 inch and
- 6) Retighten the arm knob.
- 7) Install the stop plug with (1) #10 self-drilling screw centered to 1/8" above the marked line.
- 8) Loosen the arm knob, letting the weight settle onto the stop plug.

The main support arm cap should completely clear the main rafter and pivot as it swings toward the vehicle. Repeat for other side. (You may need to push the other arm, rotating the awning to the coach wall).

**FIG. 8**

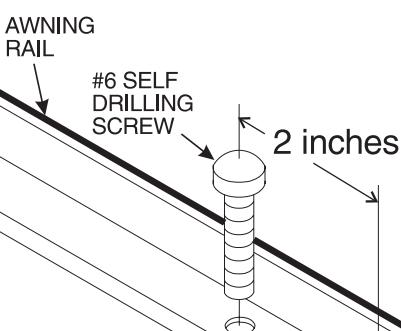
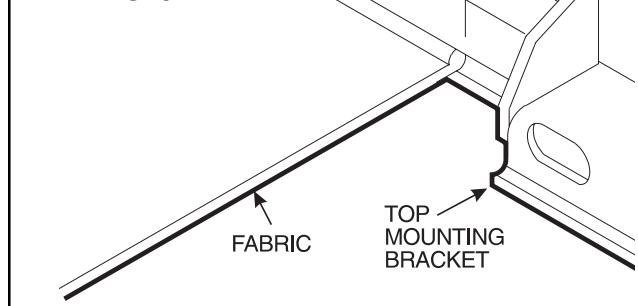
### **10. Securing Awning**

The fabric must be secured from shifting within the awning rail.

Open and close awning a few times to allow for natural self adjustment of awning. Track the strap slightly to one side as it closes to avoid bulging over the extra thickness of material and stretching the fabric.

With the awning closed, the fabric will locate itself between the two top brackets. Pull the main arm sideways to the rafter so there is no gap between them. The fabric will move with the roller tube. Measure in 2" from the edge of the fabric and secure by driving a #6 self-drilling screw through the rail and into the fabric rope. (FIG. 9)

Repeat at other end, hold the main arm against the rafter while securing the fabric.

**FIG. 9**

**11.** Operate awning according to the Operating Instructions to check that all parts function properly.

**12.** Re-secure the travel straps.



SERVICE OFFICE  
The Dometic Corp.

**Fabric Roller Tube Assembly with  
Square 1™ Hardware**

1

**OPERATING INSTRUCTIONS**

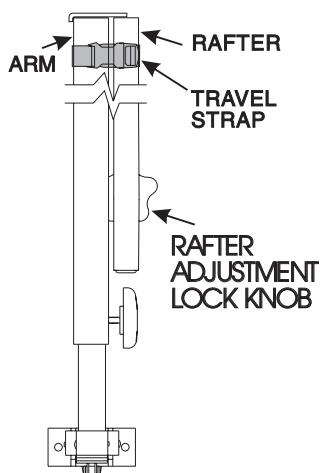
**MODEL 8300  
Sunchaser**

# TO OPEN

# Index

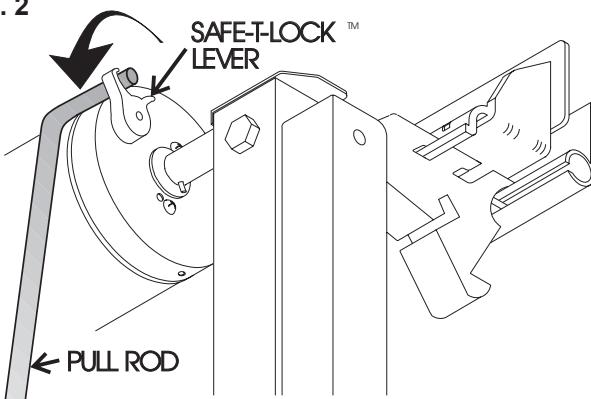
1. Loosen the rafter adjustment lock knobs (located behind the main arm) and unhook the travel straps. (FIG. 1)

**FIG. 1**



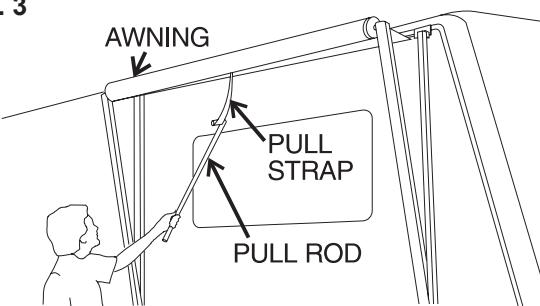
2. Locate Safe-T-Lock™ Lever on the right end cap of the fabric roller tube assembly. Place the hook of the pull rod behind lock lever and pull lever forward into the ROLL DOWN position. (FIG. 2)

**FIG. 2**



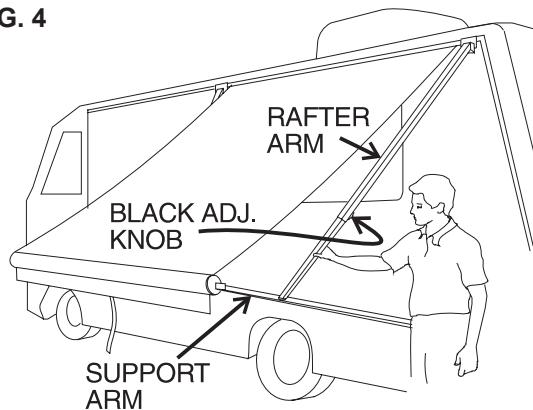
3. Insert hook of the pull rod through the loop of the pull strap. Pull the strap outward and completely extend the awning. The awning will stay positioned by itself. (FIG. 3)

**FIG. 3**



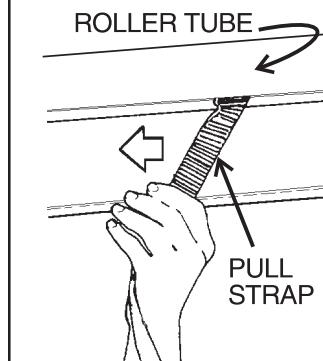
4. From the side of either arm assembly, pull sideways on the rafter and slide it to the top of the support arm. Place downward force on main support arm to remove slack from fabric and tighten black adjustment knob on the rafter arm. Repeat for other side. (FIG. 4)

**FIG. 4**

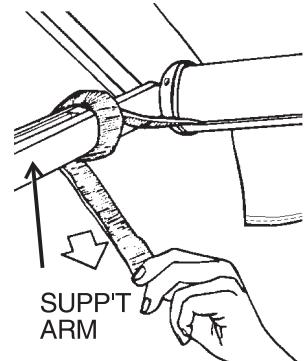


5. Reposition the pull strap out of the way by sliding it down the fabric roller tube assembly toward the right (same end as the Safe-T-Lock™). Wrap the strap around the main support arm. (FIGS. 5A & 5B)

**FIG. 5A**

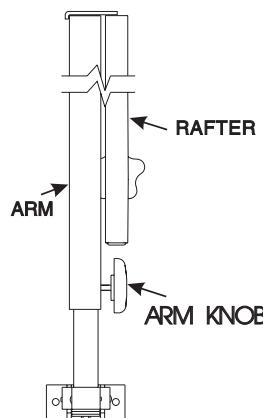


**FIG. 5B**



6. To raise awning, grasp arm, loosen knob, and lift the arm assembly. When the desired awning height is reached, retighten the knob. Extend other arm assembly to the same height. (FIG. 6)

**FIG. 6**



7. For extended stays and where ground and weather conditions permit, the patio position allows easier access and more usable space (FIG. 7B):

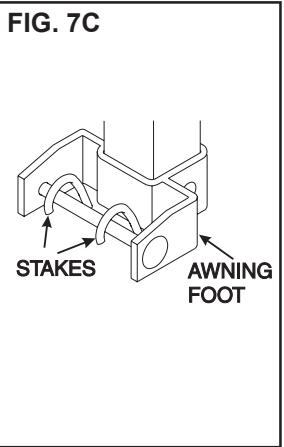
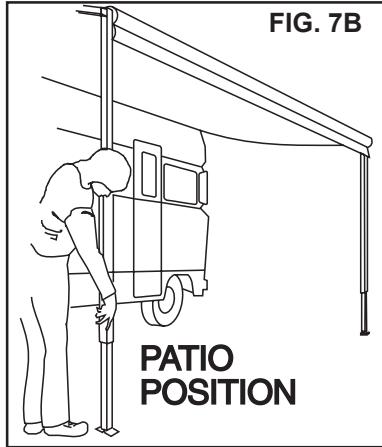
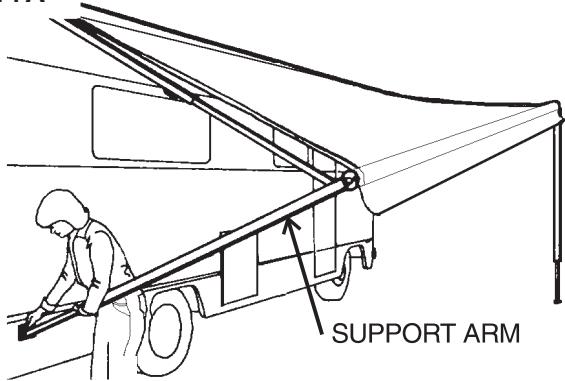
Lower the awning (reverse Steps in Sec. 6)

Grasp the arm and support the awning weight. Push on the thumb latch and remove the foot from the bracket. (FIG. 7A)

Place the support arm down vertically on the ground and adjust the support arm height. (FIG. 7B)

Accessory hold-down stakes should be installed through the holes on the awning foot to secure the awning in case of wind. (FIG. 7C)

**FIG. 7A**



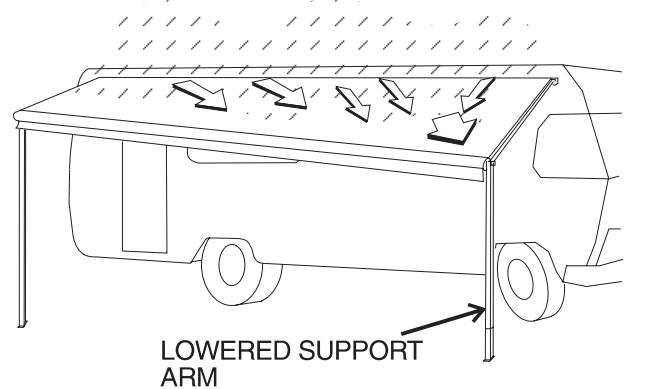
**CAUTION: DO NOT DRIVE THE STAKES "HOME" AS IT WILL BE DIFFICULT TO PULL THEM OUT AND MAY DAMAGE THE AWNING FOOT.**

Repeat this step on the other side to complete the patio position setup.

8. **CAUTION:** Whenever heavy or prolonged rain or wind is anticipated, or you will leave the awning unattended, it is best to close the awning. Damage as a result of weather is not covered by warranty.

**FIG. 8**

**FLOW OF RAIN**



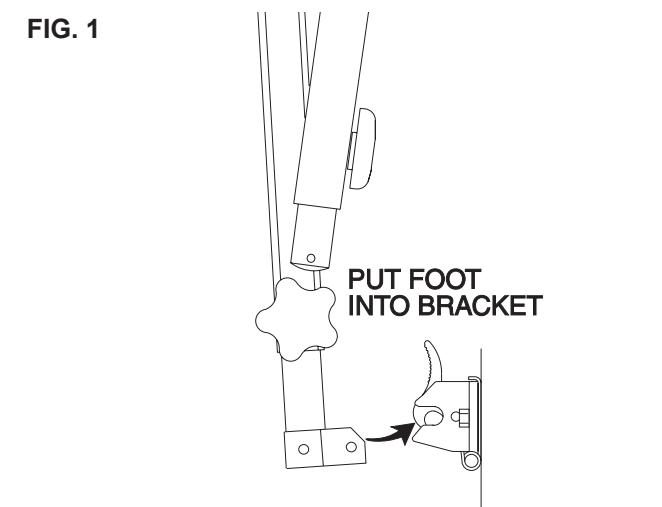
## TO CLOSE

### 1. FROM PATIO POSITION

Remove the stakes from the awning foot and swing the support arm up to the bottom mounting bracket. Repeat on other side.

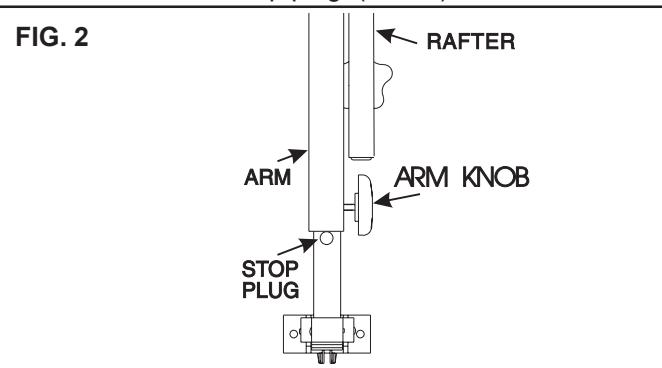
(FIG. 1)

**FIG. 1**



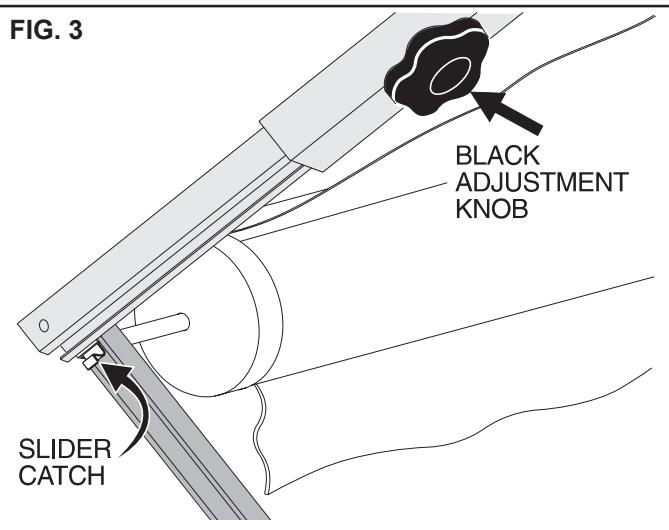
2. **FROM VEHICLE MOUNTING POSITION:** Grasp the main arm, loosen the arm knob and lower main support arm down to the stop plug. (FIG. 2)

**FIG. 2**

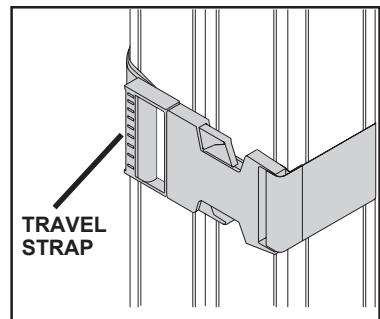


- To release the rafter arm, loosen black adjustment knob on the rafter arm and lift up on the slider catch, located under the slider. Pull sideways on the rafter and slide it to the bottom of the main arm. DO NOT retighten adjustment knob at this time. (FIG. 3)

**FIG. 3**



- Tighten the four adjustment knobs and secure the travel straps.



The awning is now ready for travel.

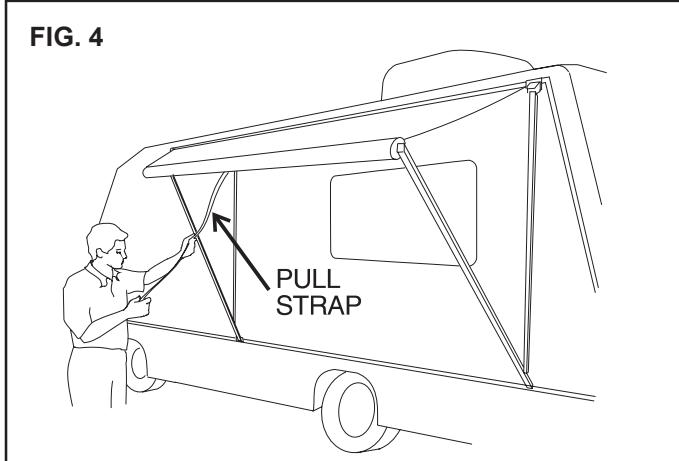
- Prepare fabric roller tube assembly for roll-up. While pulling down on the pull strap or while, from the bottom, turning the entire roller tube toward you slightly, flip the Safe-T-Lock™ Lever into the ROLL UP position.

**CAUTION: DO NOT release the awning as it is now undertension and could snap back against the vehicle side.**

Hold the roller tube down and slide the pull strap to the middle of awning. Using strap for control of speed and even roll-up, allow awning to return to the vehicle side. (FIG. 4)

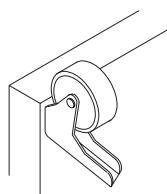
**NOTE:** Wind the strap diagonally as the awning rolls up to avoid creating a bulge and stretching the awning fabric.

**FIG. 4**



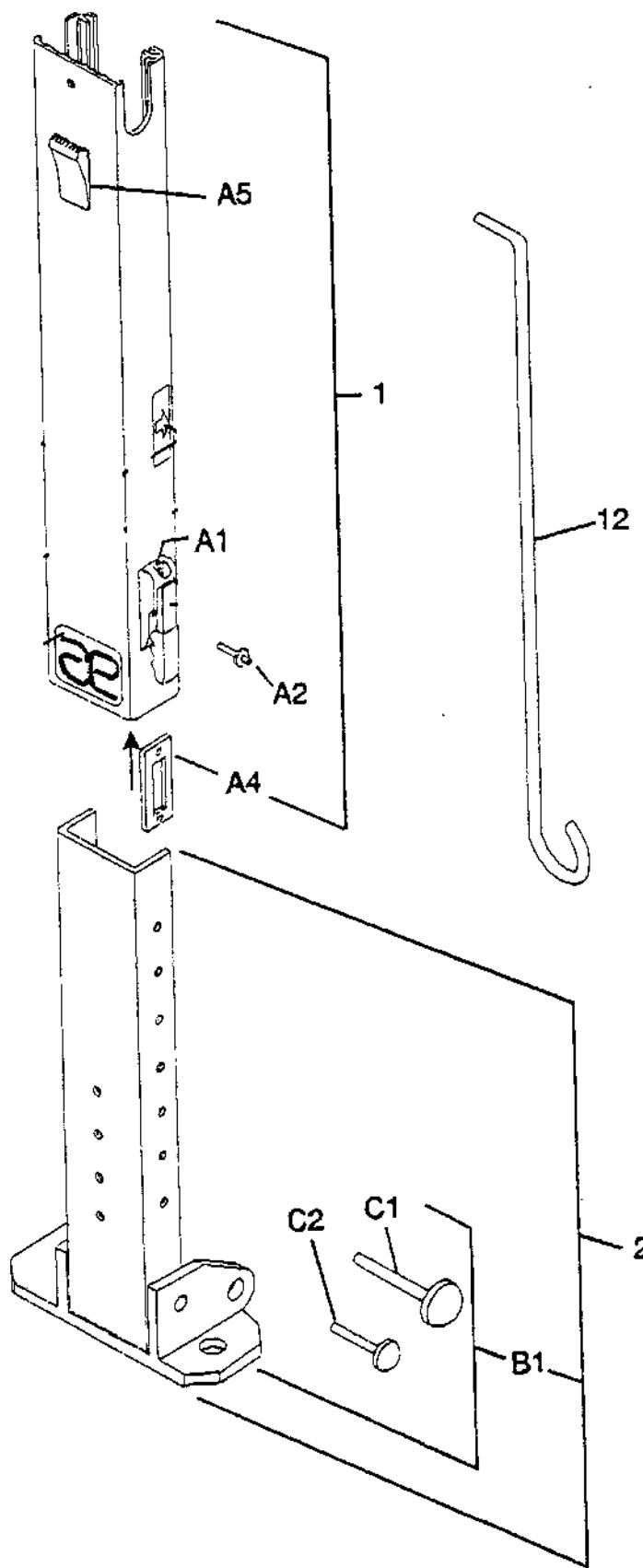
## HELPFUL HINTS FOR AWNING CARE

- Whenever the awning is wet while rolled up, as soon as conditions allow, roll it out and let it dry before rolling it up again. This will help prevent mildew and rotting.
- Always make sure the awning is extended high enough before opening entry door.
- **WHEN TO GET MORE HELP:**  
If malfunctions occur that cannot be corrected by reviewing this user's guide, contact a qualified Dometic service technician.

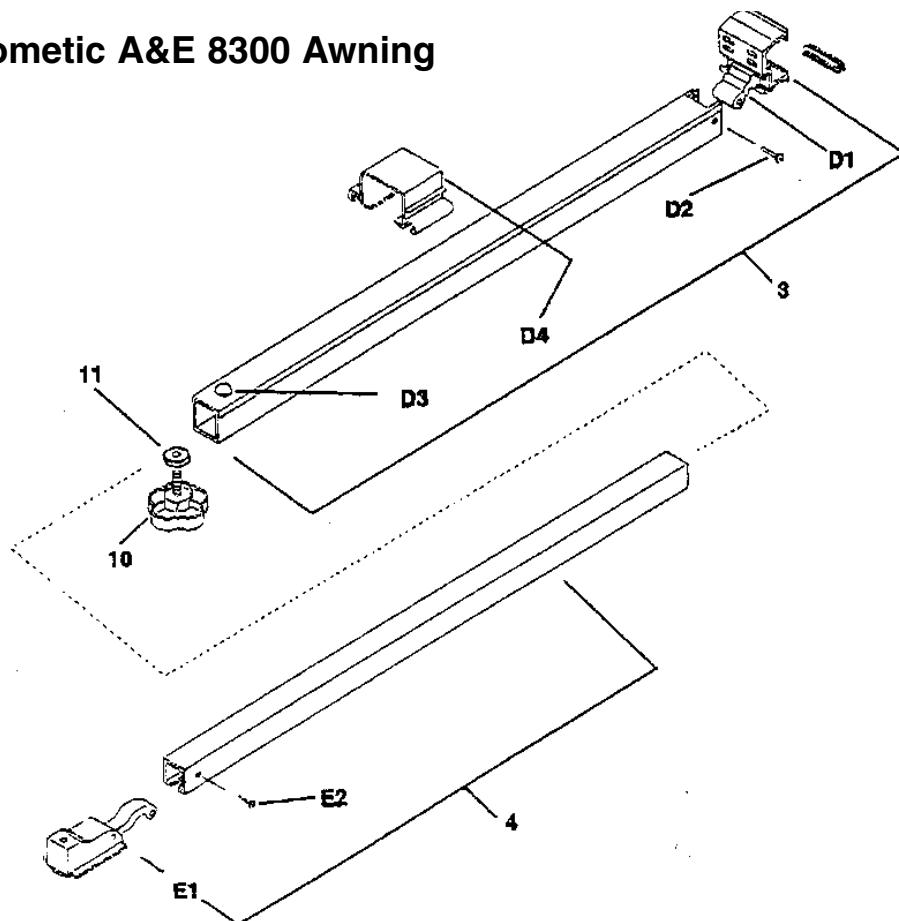


**Please note:** A slight "travel line" may appear where the door roller contacts the awning fabric. This is considered normal and does not affect the integrity of the awning.

Model: Dometic A&E 8300 Awning

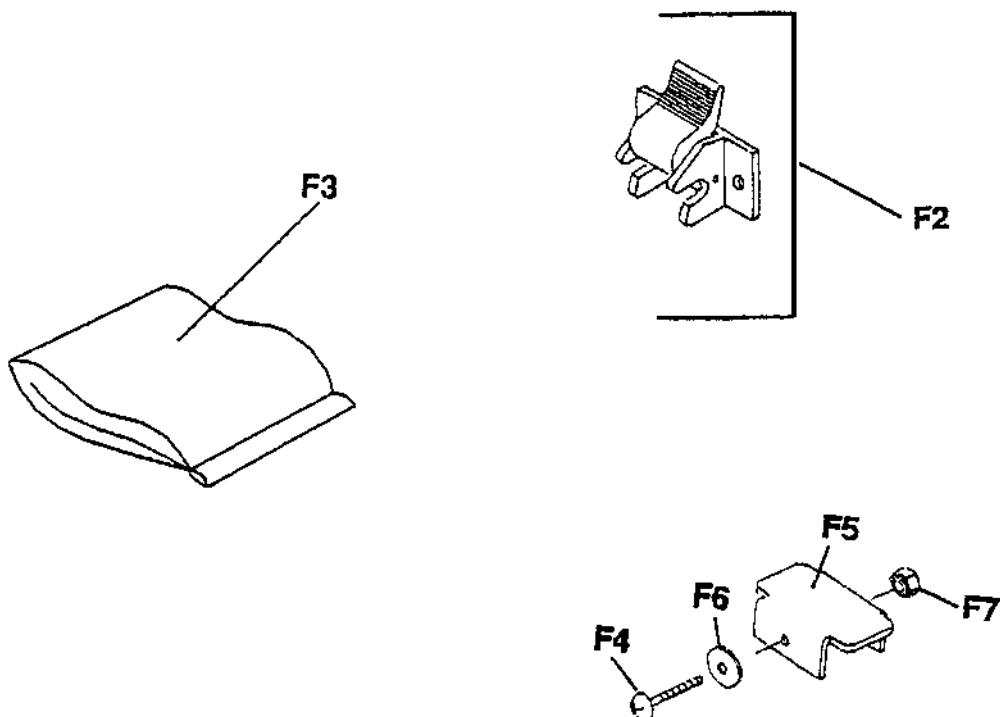


**Model: Dometic A&E 8300 Awning**



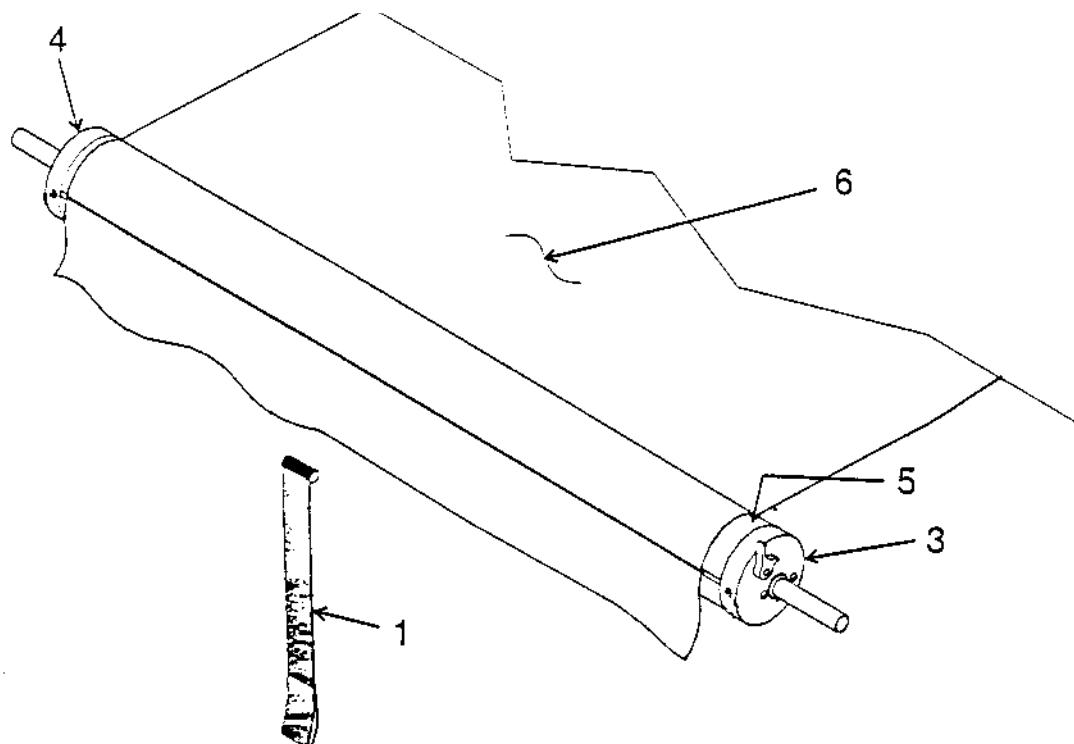
Item No.	Description	Part No.
1	Main Arm (2 req.)	3104502.426B
	A1 Handle, lift	830644
	A2 Rivet (2 req.)	308171.020
	A4 Shim, lift base	----
	A5 Kit, slider catch (pair)	830472.002
2	Arm, asm. adjustable (2 req.)	830466.516B
	B1 Foot diecast	3108708.342 (Old) 3108708.042 (New)
	C1 Rivet, semi-tube 5/16"x2.59	143002.059
	C2 Rivet, semi-tube 1/4"x2.56	143002.058
3	Rafter asm., main (2 req.)	830295.542B
	D1 Bracket asm., top	3108119.003M
	D2 Rivet, semi-tube	143002.053
	D3 Bumper, rubber	141031
	D4 Latch, travel (2 req.)	3105278.026
4	Rafter asm., secondary (2 req.)	830463.512B
	E1 Slider	830463
	E2 Rivet, semi tube 3/ 6" x 1.45 SS	143002.055
10	Knob, 5-point (2 req.)	3105421.014
11	Nut, special (2 req.)	3104652.007
12	Rod, EZ-pull	830152.102

**Model: Dometic A&E 8300 Awning**



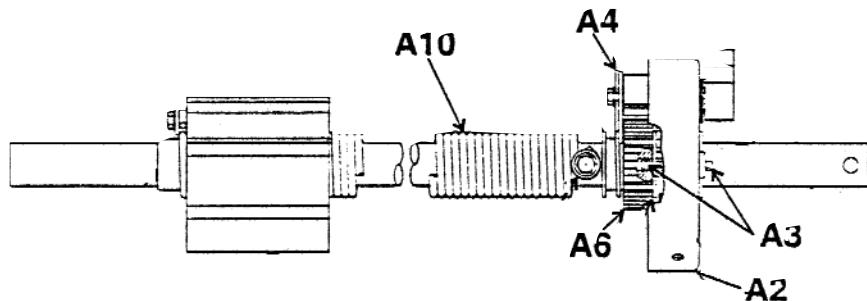
Item No.	Description	Part No.
F2	Bracket, bottom	(2 req.) 3104653.005
F3	Kit, hardware, includes	3104852.003
	Washer, split	(2 req.)
	Screw cap. Hex 1/42	(2 req.)
	Screw *6-20	(2 req.)
	Screw #10-24	(2 req.)
	Nut lock	(2 req.)
	Washer, stop	(2 req.)
	Screw #14 x 2.0	(4 req.)
	Screw #14 x 3.0	(4 req.)
F4	Screw 1/4-20	(2 req.) 3104176.114
F5	Cap, arm	(2 req.) 3107942.009
F6	Washer, nylon	(2 req.) 309513.054
F7	Nut, lock	(2 req.) 3106825.007
F2 + F3	Universal Hardware Kit	(2 req.) 3104125.020
		Kit 3107942.009

**Model: Dometic A&E 8300 Awning**

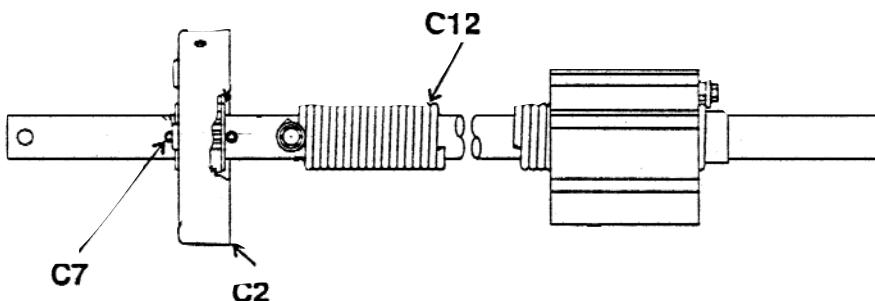


ITEM No.	PART No.	DESCRIPTION	
1	940001	Kit pull strap	94.5"
3	3108018.080	Torsion Asm. Right-hand	
4	3108018.098	Torsion Asm. Left-hand	
5	3108346.010	Roller Tube 10'	
	3108346.011	Roller Tube 11'	
	3108346.012	Roller Tube 12'	
	3108346.013	Roller Tube 13'	
	3108346.014	Roller Tube 14'	
	3108346.015	Roller Tube 15'	
	3108346.016	Roller Tube 16'	
6	R3105699 (Colour Code) .106	Fabric Asm. 10'	
	R3105699 (Colour Code) .114	Fabric Asm. 11'	
	R3105699 (Colour Code) .122	Fabric Asm. 12'	
	R3105699 (Colour Code) .130	Fabric Asm. 13'	
	R3105699 (Colour Code) .148	Fabric Asm. 14'	
	R3105699 (Colour Code) .155	Fabric Asm. 15'	
	R3105699 (Colour Code) .163	Fabric Asm. 16'	

Colour Code: SEE INDEX FOR CODES

**Model: Dometic A&E 8300 Awning****Part No.: 3108018.080 TORSION ASSEMBLY – RIGHT-HAND****ITEM PART  
No. No.**

A2	3108017.009	Asm., cap, end
A3	3104664.044	Pin, spring 3/16" x 1" (2 req.)
A4	3105695.005	Spring, torsion lock
A6	3105691.004	Disk, lock
A10	3105687.002	Spring, torsion, right-hand

**Part No.: 3108018.098 TORSION ASSEMBLY – LEFT-HAND****ITEM PART  
No. No.**

C2	3108017.009	Asm., cap, end
C7	3104664.044	Pin, spring 3/16" x 1"
C12	3105687.010	Spring, torsion, left-hand

# 8300 8500 9000 REPLACEMENT OF TORSION ASSEMBLY

1. Insert the leg of the idler opposite the torsion spring screw and washer over the seamed groove of the roller tube. See FIG. 10.

**NOTE:** The idler leg opposite the torsion spring screw has a triangle shape.

2. Installation of a new roller tube may require a notch cut in the side of the groove away from lock lever for each poly rope. See FIG. 11.

**NOTE:** Insert torsion idler into roller tube before the poly rope is stretched. See Section E. Step 1.

3. Use pliers to stretch the poly rope 1/4" – 1/2" and tuck it into the notch and place off to the side. See FIG. 13A-13G. Repeat Steps 1 and 2 on opposite end.

FIG. 10

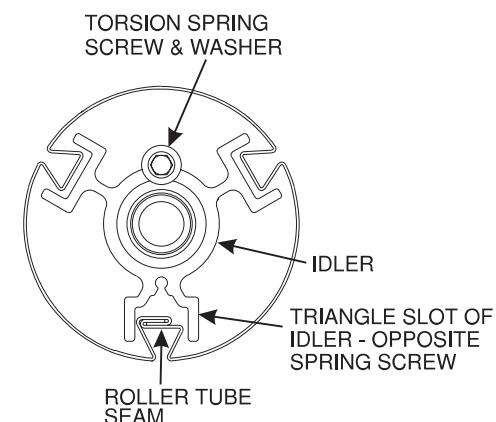


FIG. 11

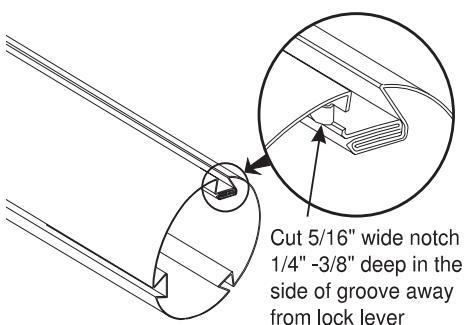
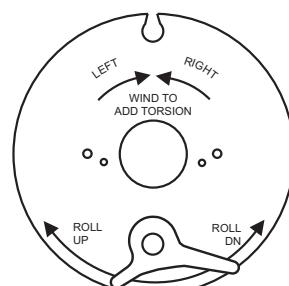
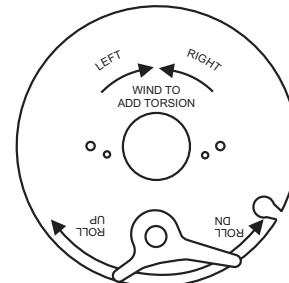


FIG. 12

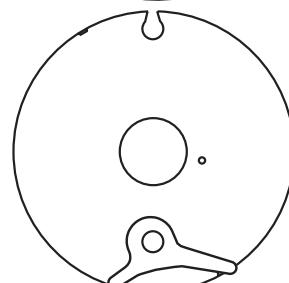
CAP A



CAP B



CAP C



4. Slide torsion assembly into roller tube. Identify the end cap "A", "B" or "C" (refer to FIG. 12). Position the Safety-T-Lock™ Lever as shown in FIGS. 13A–13F.

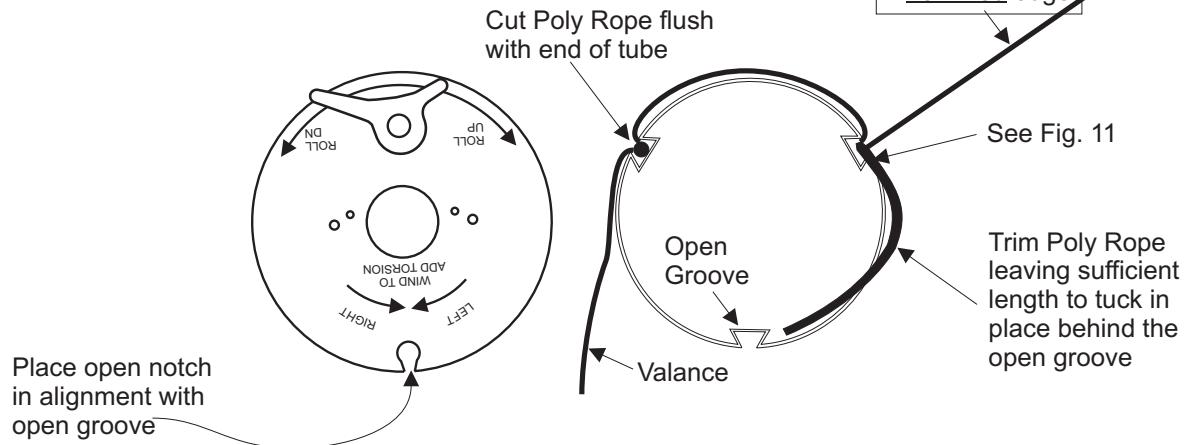
The left-hand end cap is always positioned with the open notch over the open groove. See FIG. 13G.

5. Mark the location of rivet holes in the end cap on roller tube. Drill 3/16" hole. Remove any drill burrs from inside roller tube.

6. Attach end cap to roller tube with two 3/16" x 3/8" pop rivets. Repeat on opposite end.

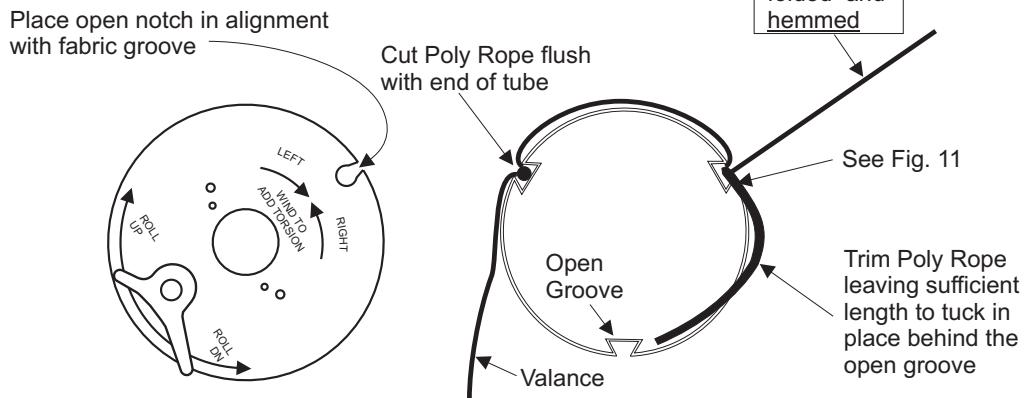
**FIG. 13A**

**RIGHT-HAND  
END CAP "A"**



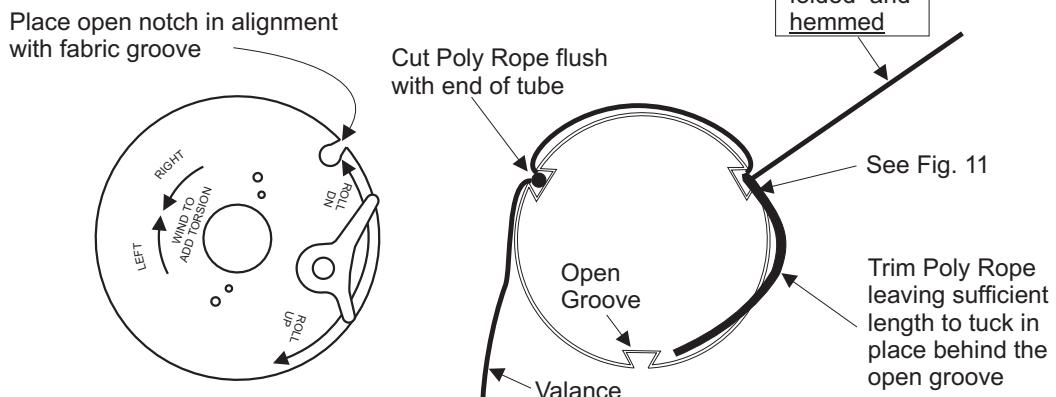
**FIG. 13B**

**RIGHT-HAND  
END CAP "A"**



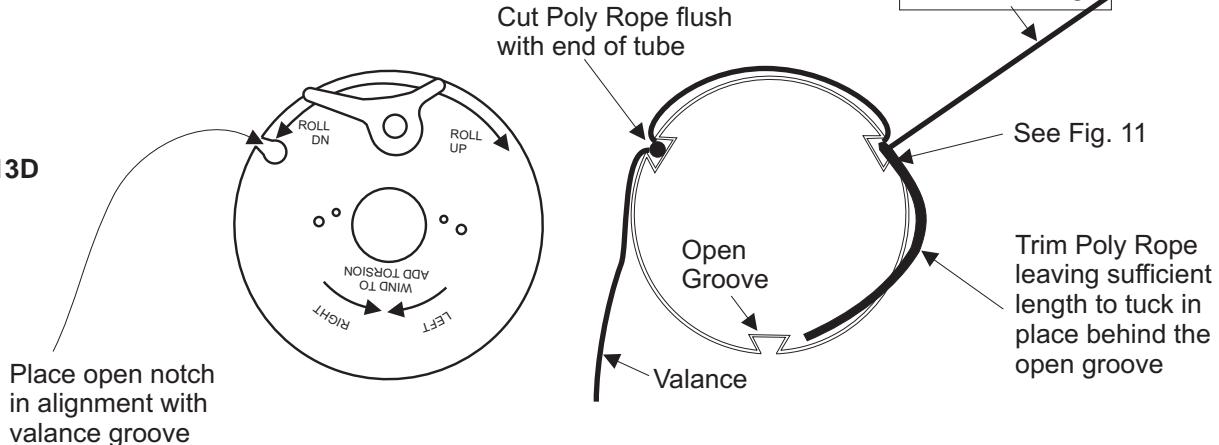
**FIG. 13C**

**RIGHT-HAND  
END CAP "B"**



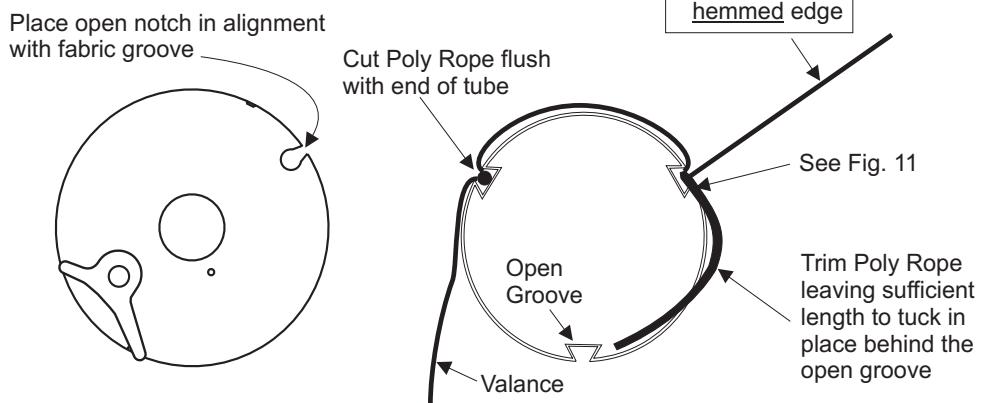
**RIGHT-HAND  
END CAP "B"**

**FIG. 13D**



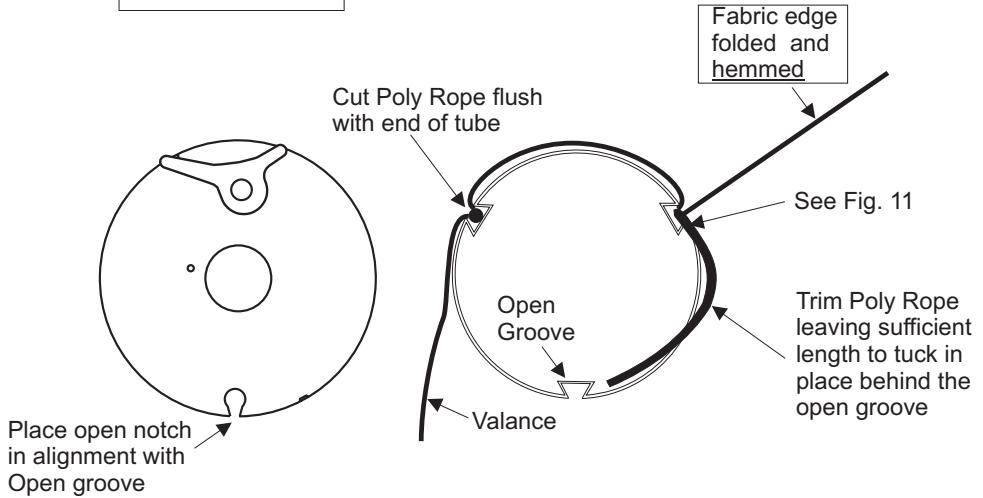
**RIGHT-HAND  
END CAP "C"**

**FIG. 13E**



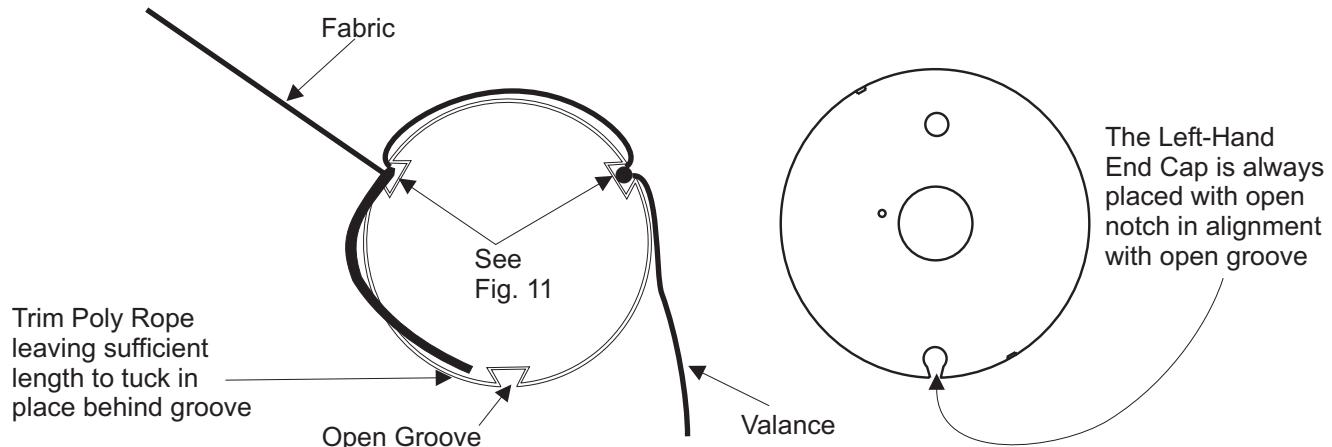
**RIGHT-HAND  
END CAP "C"**

**FIG. 13F**



**FIG. 13G**

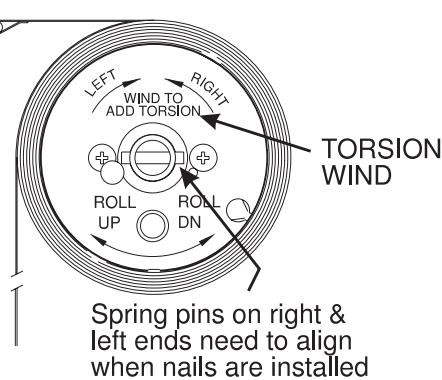
LEFT-HAND END CAP



## F. WINDING TORSIONS

1. Insert torsion winding tool into torsion rod. See FIG. 7.
2. Always have the speed wrench handle at the 6 O-clock positions and turn towards the side of the coach. Left hand end cap is turned clock-wise and right hand end cap is turned counter-clock-wise to add tension.

**FIG. 14**



**NOTE: Right hand torsion must have Safe-T-Lock™ lever in the roll-down position.**

AWNING LENGTH	ROLLED UP TURNS*	EXTENDED TURNS*
8'	5	11
9'	5	11
10'	5	11
11'	5	11
12'	5	11
13'	6	12
14'	6	12
15'	7	13
16'	7	13
17'	9	15
18'	9	15
19'	10	16
20'	10	16
21' AND ABOVE	10	16

- \* Add 6 additional turns to torsion spring when awning is fully extended.
- 3. After torsion spring is wound to proper number of turns, insert a steel pin in the end cap to prevent rapid spin-off when reinstalling on coach. See FIG. 3, Page 2.
- 4. Reinstall awning per the Operating and Installation Manual. If the awning is not removed from the coach, reverse disassembly procedure.



This program will address the most common system problems associated with the A&E Patio Awnings supplied by The Dometic Corporation. Our intent is to provide you with a guideline of checks to make, should you encounter one of the following symptoms.

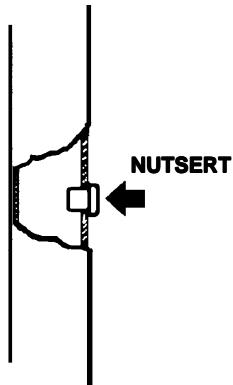
SYMPTOM	CAUSE	REFER TO
1. Black adjustment knob will not tighten	Nutsert Washer Stack-up	1.1 1.2
2. Fabric leaks at the roller tube	Stitches	2.10
3. Main support arms will not extend	Push button assembly Adjustable arm assembly	1.3 1.4
4. Awning has bulges or wrinkles where pull strap rolls up	Operation	3.1
5. Awning fabric will not roll up straight	Fabric position Out of square	2.1 2.2
6. Weatherguard wrinkled	Seams Vehicle sidewall Tek screws Weatherguard Out of square	2.4 4.2 2.12 2.3 2.2
7. Fabric does not hang well	Out of square Tube deflection Tek screws Seams Vehicle sidewall Stitches	2.2 2.6 2.12 2.4 4.2 2.10
8. Must lift main arm(s) to open or close the awning	Stop plug Bottom mounting brackets	1.7 1.6
9. Awning arm(s) stay up against side of coach when trying to open awning	Top mounting bracket Fabric position Operation Travel lock	1.5 2.1 3.1 3.4
10. Awning will not roll up	Rafters Cam Black adjustment knob Torsions	1.8 2.9 1.9 2.8
11. Awning will not stay in rolled down position	Cam	2.9
12. Awning billows out when traveling down the road	Cam	2.9
13. Awning stops at guard when rolling up	Rafters Stop plug Operation Torsions Awning rail Top mounting brackets	1.8 1.7 3.2 2.8 4.3 1.5

SYMPTOM	CAUSE	REFER TO
14. Water leaks through guard	Operation Guard Tube deflection	3.3 2.5 2.6
15. Water drips down the side of coach	Awning rail Rubber seal	4.1 2.7
16. Water leaks through fabric	Fabric	2.11

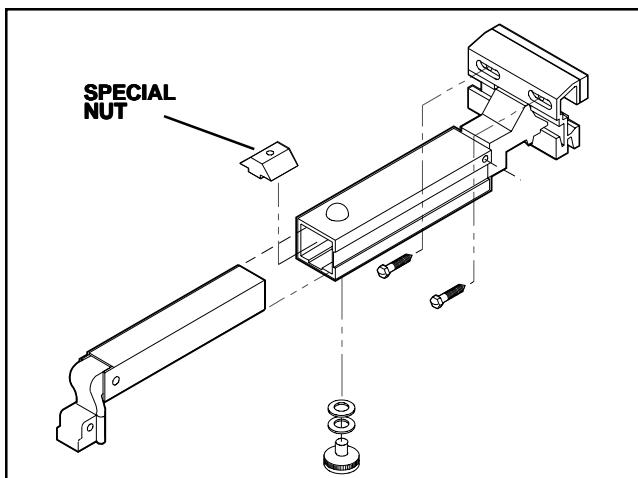
## SECTION 1 HARDWARE COMPONENTS

### 1.1 NUTSERT OR SPECIAL NUT

The **nutsert** is simply a threaded fastening device used to tighten down the black adjustment knob. If the knob will not tighten, first remove the secondary rafter assembly from the hardware. Turn the knob to determine if the nutsert is stripped or spinning. If so, replace the nutsert. If you cannot turn the knob it will be necessary to replace both the nutsert and the black adjustment knob.



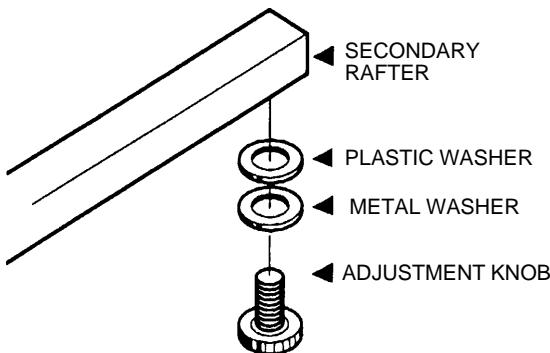
On some arm assemblies the nutsert has been replaced with a **SPECIAL NUT**. If the knob will not tighten, first separate the rafter assembly. Turn the knob to determine if the special nut is stripped. If so, replace the special nut. If you cannot turn the knob, it will be necessary to replace both the special nut and the back adjustment knob.



**NOTE:** The special nut could be a large hex nut as well as the one shown.

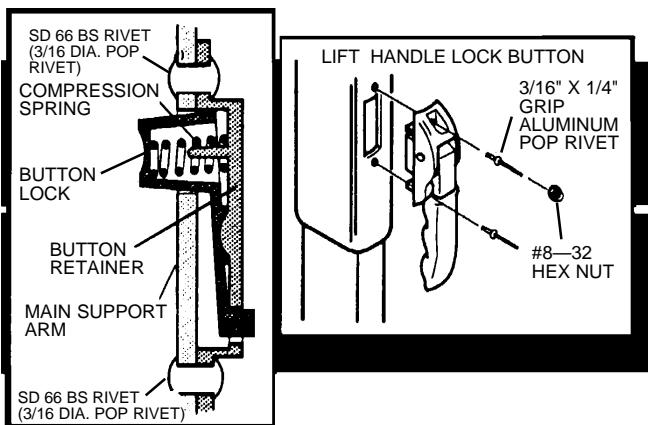
### 1.2 WASHER STACK-UP

Washer stack-up merely means the proper positioning of the washers on the stud of the black adjustment knob. Remove the knob and check for proper washer position. The plastic washer should be against the main rafter, and backed by the metal washer for stiffness. If the stack-up is not proper it should be corrected.



### 1.3 PUSH BUTTON ASSEMBLY

The push button assembly locks the main support arm to the adjustable arm assembly and controls the height of the awning in the open position. To check it, open the awning to full extension. Look inside the main support arm, and activate the push button to see if the locking pin is moving in and out of the hole in the adjustable arm assembly. If the locking pin does not move, or has been

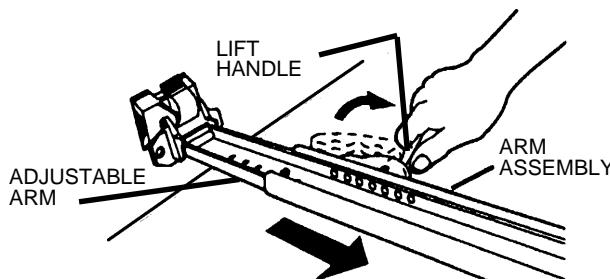




broken off, the push button assembly must be replaced. At times the lock pin of the push button assembly can break off and jam between the push button housing and the adjustable arm assembly, making it difficult to extend the main support arm.

#### **1.4 ADJUSTABLE ARM ASSEMBLY**

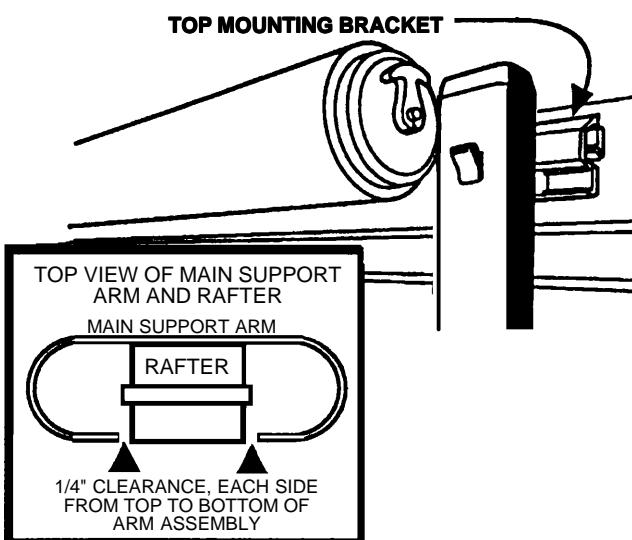
The adjustable arm assembly allows for telescoping height adjustment of the main support arm, and it connects to the bottom mounting bracket to support the weight of the awning. If the main support arm cannot be extended freely, the adjustable arm assembly should be checked. Remove the adjustable arm assembly and check for nicks, burrs, bends or twists. If any deflection is noted, the adjustable arm assembly must be replaced. For ease of operation apply GO-EASY, a special lubricant.



**NOTE:** GO-EASY is available from your distributor.

#### **1.5 TOP MOUNTING BRACKETS**

The top mounting bracket supports the main rafter assembly to hold the awning in the open extended position, and allows the rafter to pivot into the "C" channel of the main support arm. Each top mounting bracket should be mounted directly over the awning rail so the screws go through the "C" portion of the rail.



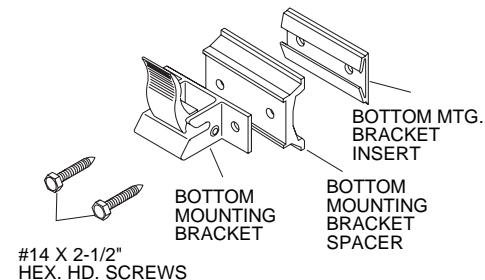
On the Series 9000 awning the top mounting bracket can be mounted lower when possible. If the top mounting bracket is mounted above center of the awning rail, the aluminum guard may not cover the fabric completely in the closed position. If this is the case, relocate the top mounting bracket accordingly.

The top mounting brackets have slotted holes for the mounting screws, allowing them to be adjusted side to side. To adjust the brackets, close the awning and sight down the main support arm and the main rafter. The clearance on each side of the rafter should be approximately 1/4 inch. If clearance is not appropriate, adjust the top mounting bracket(s) as necessary.

#### **1.6 BOTTOM MOUNTING BRACKETS**

The bottom mounting brackets are screwed to the

floor line of the unit, and they support the weight of the awning. They also provide a quick release to set up the awning in the patio

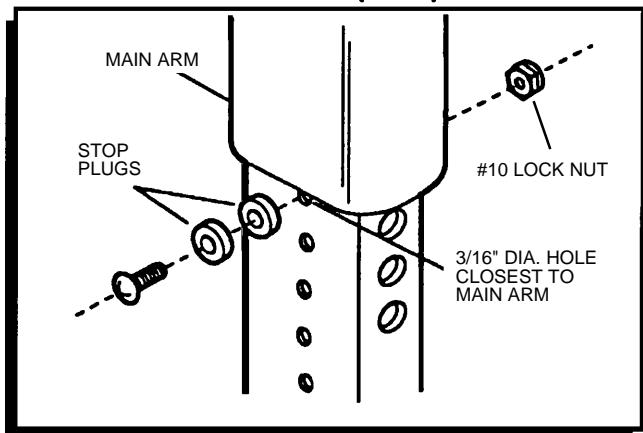
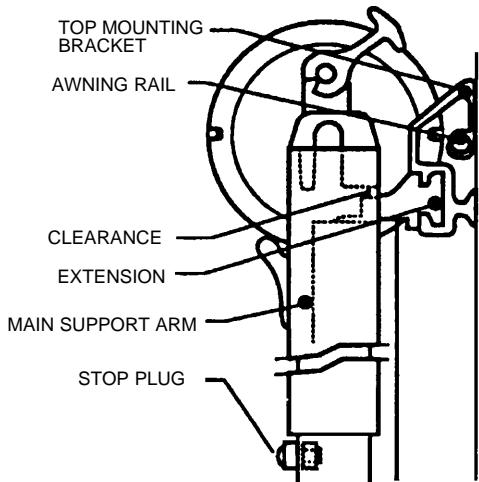


position. If a bottom mounting bracket settles, sags, or becomes loose it can reduce the clearance between the top casting of the torsion and the extension of the top mounting bracket, making operation difficult.

Check the bottom mounting bracket for looseness or settling, and tighten or reposition it accordingly for proper operation.

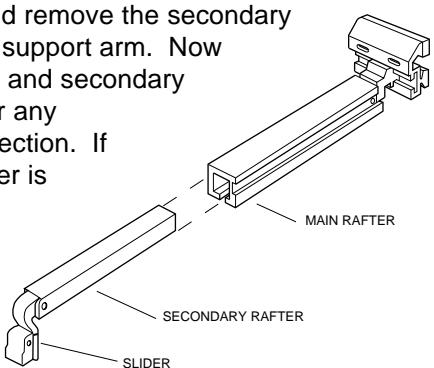
#### **1.7 STOP PLUG**

The stop plug is a mechanical stop that supports the main arm when opening and closing the awning. It controls the clearance between the top casting of the torsion to the extension of the top mounting bracket. This clearance should be 1/4 inch to 1 inch. To adjust the clearance, raise or lower the stop plug as needed. On the 9000 and 9500 Series awning the clearance should be kept to a minimum for best operation.



## 1.8 RAFTERS

The rafters telescope from the top mounting brackets to the main support arms to provide tension on the fabric in the full open position. If the rafters are bent or twisted, this will hinder the operation of the awning. Open the awning and remove the secondary rafter from the main support arm. Now sight down the main and secondary rafters and check for any bends, twists or deflection. If one or the other rafter is not true it should be replaced.



## 1.9 BLACK ADJUSTMENT KNOB

The black adjustment knob tightens the secondary rafter to the main rafter to keep the fabric taut in the full open position.

When closing the awning, the knob should not be tightened down until after the awning is rolled up and the travel lock is engaged.

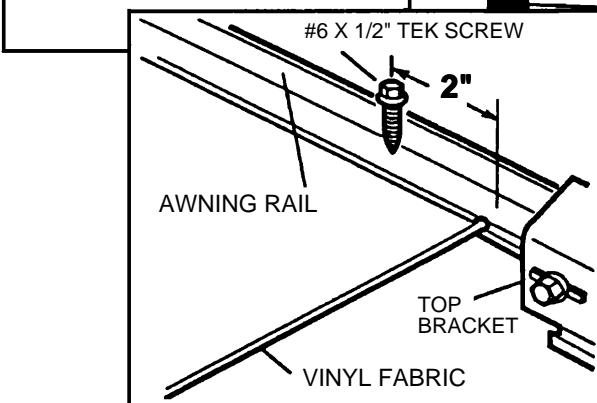
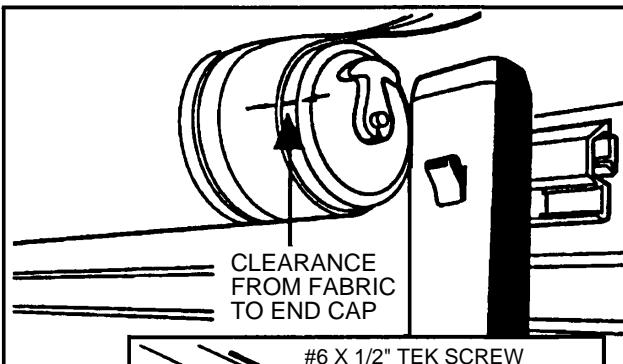
Attempting to open the awning without first loosening the black adjustment knobs can damage the slider of the secondary rafter, making it difficult to open the awning.

## SECTION 2 FABRIC ROLLER TUBE ASSEMBLY (FRTA)

### 2.1 POSITION

For the awning to operate properly the fabric must be positioned properly in the awning rail and on the roller tube.

Open the awning and check the position of the fabric between the top mounting brackets. If the fabric is not centered, remove the tek screws, center it, and replace the screws.



When the fabric is properly positioned, next check the position of the fabric on the roller tube. The clearance from the end cap of the torsion assembly to the edge of the fabric must be the same on each end. If it is not, adjust the fabric on the tube as necessary.

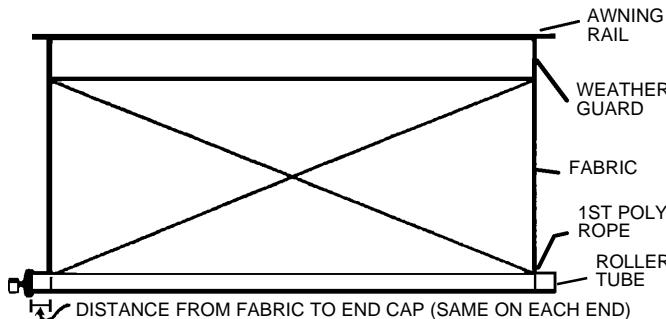
On the Elite 9000 and 9500 awning the fabric is held in place to the weatherguard with 1/8" pop rivets. Check the position of the fabric at each end of the weatherguard. If the fabric has shifted, remove the pop rivets, center the fabric and re-rivet.

### 2.2 SQUARE

If the fabric on the awning is out of square, it could cause the fabric to telescope in one direction when rolling up, or to not hang properly in the open position.



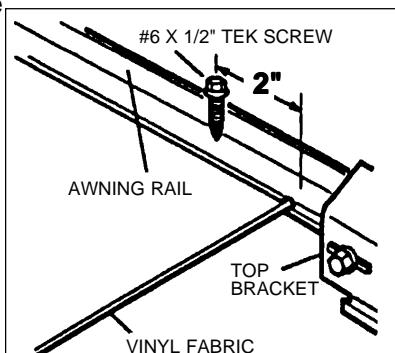
To check fabric for square, measure from the top right hand corner of the fabric (not the weatherguard) to the bottom left hand corner at the poly rope. Now measure from the top left hand corner to the bottom right hand corner as shown below.



In this check, the difference of the two dimensions should be no more than one inch. If it is more, the fabric is out of square, and replacement would be necessary.

### 2.3 WEATHERGUARD

The weatherguard is the last 15 inches of the awning that encloses the fabric in the rolled up position. It protects the striped fabric from the environment and elements. The weatherguard is a heavy 17 oz. vinyl fabric.



When the vinyl weatherguard or fabric has excessive wrinkles, it will be necessary to stretch the weatherguard or fabric. Open the awning and allow the fabric to warm up. Remove one Tek screw, grasp the weatherguard, stretch it, and resecure the screw. Repeat this procedure for the other end, making sure to stretch each side an equal distance, keeping the fabric centered between the top mounting brackets. Close and reopen the awning three times. If wrinkles are still present, repeat the above stretching procedure. This may have to be done 4 or 5 times before all wrinkles disappear.

### 2.4 SEAMS

The seams of the vinyl awning are electronically welded together with a heat seal. The welded seams are the strongest part of the fabric. If the fabric has wrinkles or sags, it may be due to improper seam welding. A close inspection may reveal the seams to be the source of the problem. If so, fabric replacement would be needed. Whenever wrinkles are detected in the fabric, stretching of the weatherguard should be performed before the fabric is condemned for bad seams. See 2.3 for stretching instructions.

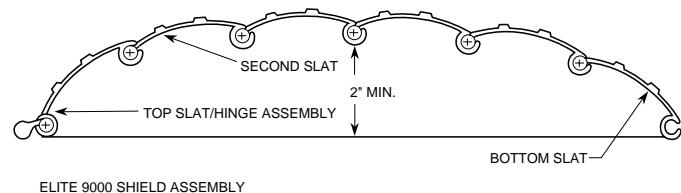
### 2.5 ALUMINUM GUARD

The aluminum guard on the Elite 9000 and 9500 is the last 15 inches of the awning that encloses it in the rolled up position, and protects the woven acrylic fiber fabric from the environment and elements.

#### On 9000 awnings that have the hinge slat which fits into the awning rail:

When the awning is fully extended, the aluminum guard should have an arch of at least 2 inches. The arch helps water to run off rather than between the sections of the guard.

**NOTE:** The aluminum guard is not waterproof.



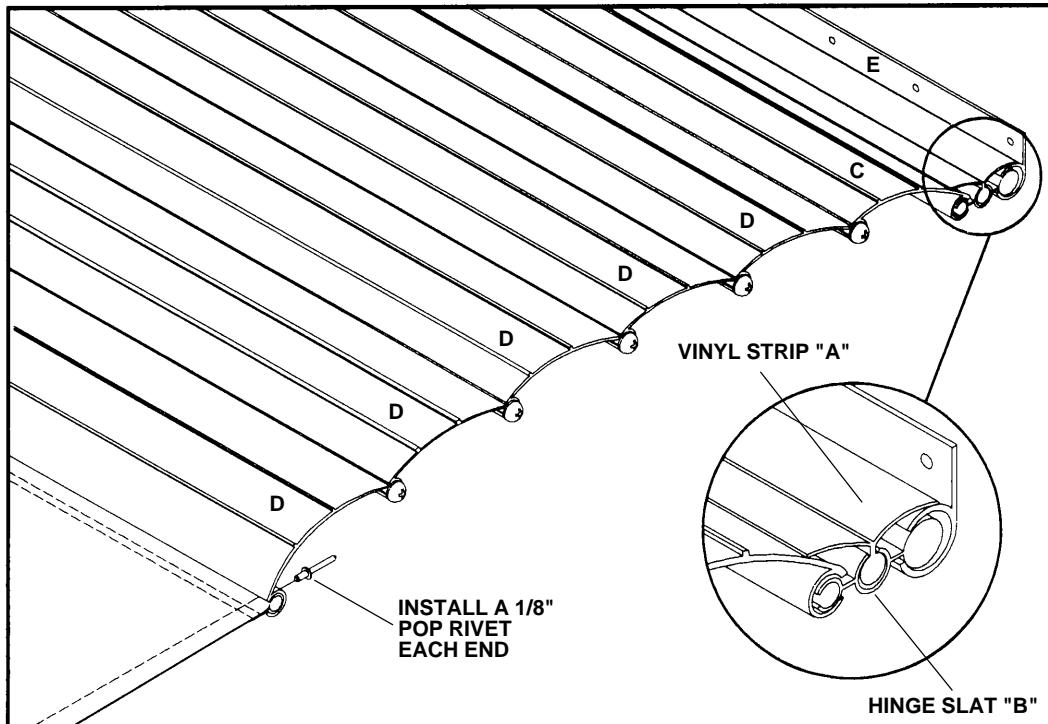
To check the aluminum guard for proper arch, open the awning to full extension, making sure the fabric is taut. Hold a flat edge to the bottom of the guard and measure from the flat edge to the inside of the arch at its highest point. If the measurement is less than 2 inches, the guard should be replaced.

#### On both 9000 and 9500 awnings that DO NOT have the hinge slat:

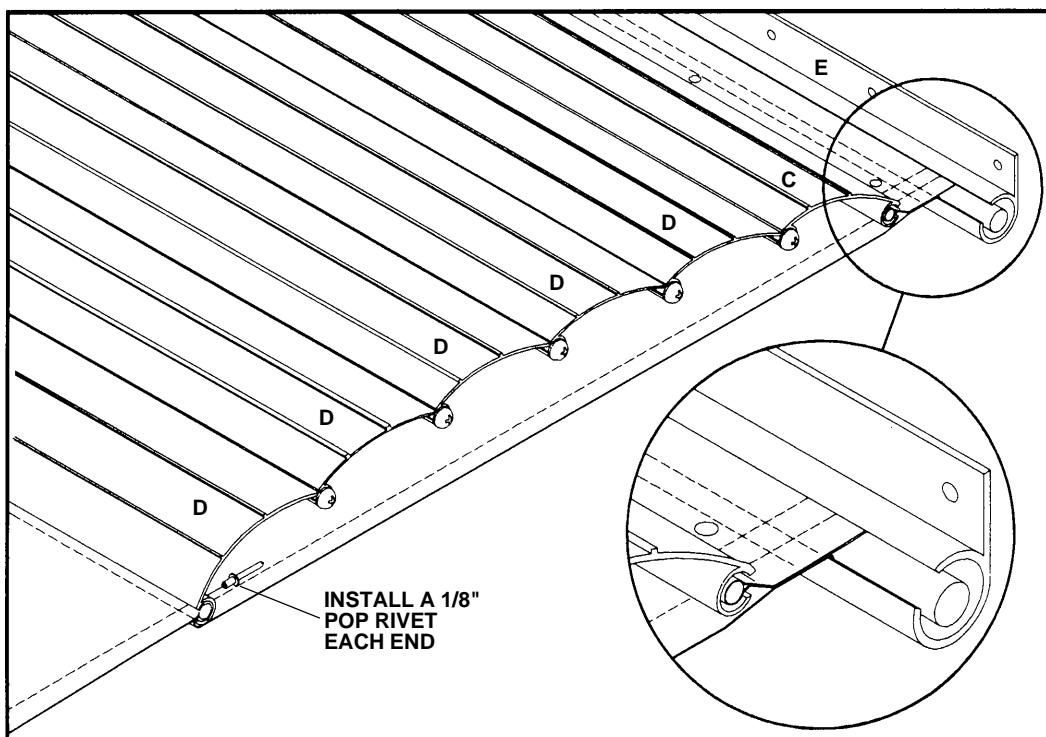
The arch of the aluminum guard is not important as the fabric goes under the aluminum guard and attaches the awning to the awning rail.

### 2.6 ROLLER TUBE

## 9000 WITH HINGE SLAT



**A - VINYL STRIP**  
**B - HINGE SLAT**  
**C - TOP SLAT**  
**D - MAIN SLAT**  
**E - AWNING RAIL**



## 9000 AND 9500 WITHOUT HINGE SLAT



The roller tube is a 3-1/2 inch diameter tube. It has three symmetrical grooves to retain the poly ropes of the awning fabric.

If the fabric appears to have more than normal sag, the roller tube deflection must be taken into consideration.

Depending on the length of the awning, the roller tube can deflect from one to five inches with the awning in the open position.

Installing a tension rafter will usually remove 80 per cent of sag and roller tube deflection. All awnings 22 feet and longer should be installed with heavy duty hardware which includes a center tension rafter, a center supporter, and heavy duty adjustable arm assemblies.

If the roller tube is bent, it will bounce up and down when opening and closing the awning. On the 9000 Series this can cause the aluminum guard to leak, because the guard assembly may not be tight.

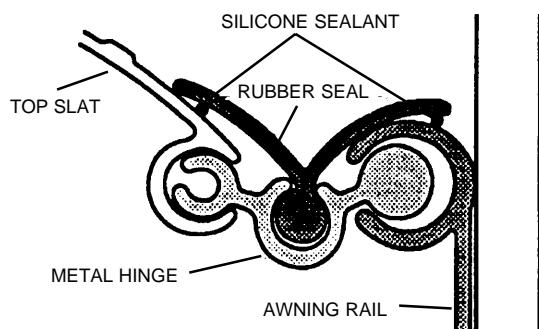
## 2.7 RUBBER SEAL

On the 9000 Series awning(see Section 2.5), an extruded black rubber seal is located at the awning rail of the coach. The seal slides into the metal hinge which connects the aluminum guard to the awning rail. This seal is designed to prevent water from running down the side of the coach.

To check, inspect the full length of the seal for proper positioning, and for cuts, tears or wrinkles. If any of these problems are found, the seal should be repaired or replaced.

On some units it may be necessary to silicone seal the lips of the rubber seal to the awning rail and the top slat of the aluminum guard as shown , to prevent water from running down the side of the RV.

## 2.8 TORSION



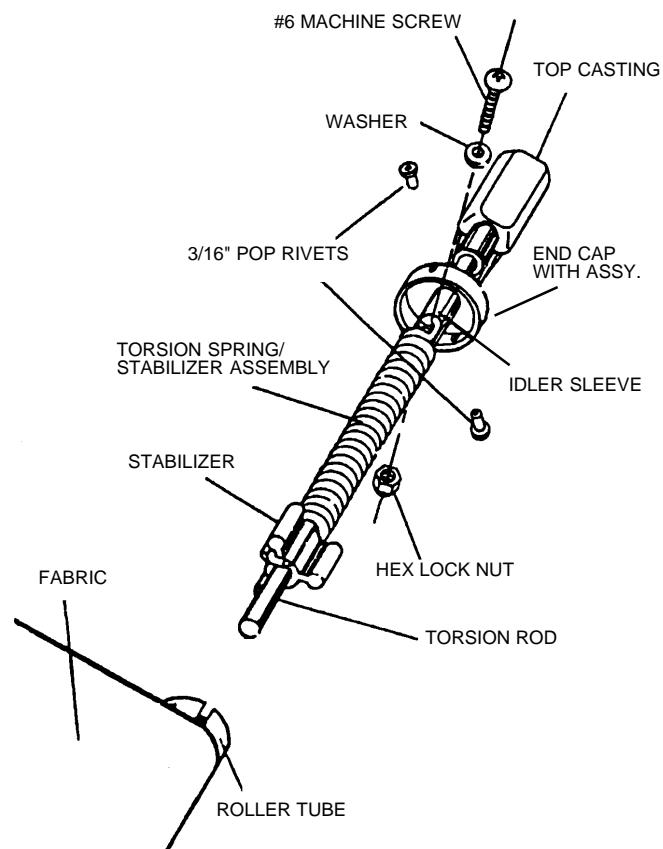
**9000 AWNINGS  
WITH HINGE  
SLAT**

The torsion assembly has a wound coil spring which

provides tension on the roller tube to roll the awning up into the travel position.

The right hand torsion end cap contains a cam assembly which prevents the awning from billowing or unrolling during travel. It also allows one-person set-up of the awning by preventing rollback.

When difficulties are experienced in rolling the awning up, the tension on the torsion should be checked. In



most cases adding a few turns of torque to each end will correct the problem. If all tension has been lost, refer to the following chart and apply the specified number of turns as indicated. This must be done with the awning extended two feet away from the coach.

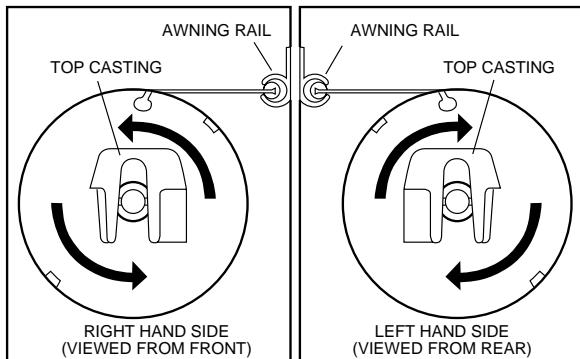
## ! WARNING

### TORSION ASSEMBLY TORQUE SPECIFICATIONS

	Number of Turns			
	MODEL NUMBER			
Awning Length (Ft.)	5000	7000	7500 8000 8500 9000	9500 Grande Pavillion
8	6	-	8	-
9	6	-	8	-
10	6	8	8	-
10' 8"	6	8	8	-
11	6	8	8	-
12	6	8	8	-
13	7	9	9	-
14	7	9	9	-
15	8	10	10	-
16	8	10	10	6
16'6"	-	-	12	-
17	10	12	12	6
18	10	12	12	7
19	11	13	13	7
19'6"	-	-	13	-
20	11	13	13	-
21	11	13	13	8
22	12	-	Hatched Area	
23	12	-	Hatched Area	
24	12	-	Hatched Area	
25	12	-	Hatched Area	



See Spring Identification Chart for No. of Turns



When winding the torsion, be sure to wind in the proper direction.

**SEVERE INJURIES CAN RESULT FROM THE SPINNING TOP CASTING. USE VISE GRIPS® (NEVER BARE HANDS) TO GRASP TOP CASTING WHILE LOADING TORSION.**

Note: Rewinding must be done with the Awning Fabric extended two feet away from the coach.

### 2.9 CAM

The cam assembly locks the roller tube from turning in

### SPRING IDENTIFICATION CHART

	Standard	Heavy Duty
<b>Wire Dia.</b>	.120	.140
<b>RH</b>	Painted red cap end and no paint on stabilizer end.	Painted red cap end and white on stabilizer end.
<b>LH</b>	No paint on either end.	Painted white on cap end and no paint on stabilizer end.
Length	<b>TURNS OF TENSION</b>	
22'	14	8
23'	14	8
24'	14	8
25'	14	8

one direction or the other according to which way the cam lock lever is flipped.

To check the cam lock on the A&E awning, unlock the main support arms. Hook the pull rod into the pull strap and try to open the awning. Be sure the cam lock lever is in the roll-up position. If the roller tube rotates 1/2 turn or more the cam lock must be repaired or replaced.

To check the roll-down position of the cam lock, open the awning to full extension. Grasp the roller tube with your hands and try to turn the tube in the direction it will roll up. If the tube can be rotated 1/2 turn or more the cam lock must be repaired or replaced.

### 2.10 STITCHES

The side hems and poly ropes of the awning are stitched in with a sewing machine. At times the stitches can allow water to leak through to the inside of the roller tube. On vinyl awnings the stitches should be sealed with seam sealer, available at sporting goods stores. This will stop the water from running down the inside of the roller tube. For the woven acrylic fabric of the 9000, 9500 Series awning, Acrylife is an approved sealant.

When sewing in the poly ropes of the fabric, if a straight line is not followed it could cause the fabric to hang



improperly. A close inspection of the stitching could reveal the cause of a sag or pucker.

## 2.11 FABRIC

### A. 9000 AND 9500

The awning fabric is woven acrylic, not vinyl. It is water resistant but not waterproof. Once a year it should be cleaned with Canopy-Clean and resealed to maintain its water resistance. Acrylife is an approved sealant for the 9000, 9500 fabric. Follow the directions for application of Canopy-Clean and Acrylife.

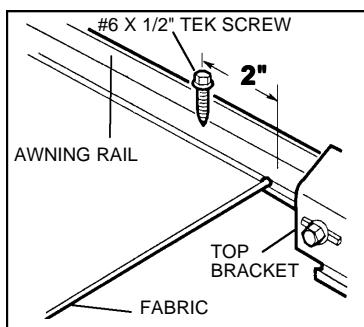
**NOTE:** Avoid touching the underside of the awning fabric when it is wet, as this breaks the surface tension of the water causing it to seep through.

### B. 8500 AND GRANDE PAVILLION

The awning fabric is vinyl. It is waterproof. Once a year it should be cleaned with Canopy-Clean and treated with Vinyl Formula 201 to protect and extend the life of the fabric. Follow the directions for application for Canopy-Clean, and Vinyl Formula 201. Contact your distributor for these products.

## 2.12 TEK SCREWS

The Tek screws are the two screws installed through the awning rail of the coach. They keep the aluminum guard from shifting in the awning rail. On vinyl and some acrylic awnings (see Sec. 2.5) they keep the fabric from shrinking with age. If one Tek screw is missing, the fabric will pull toward the remaining Tek screw causing the fabric to wrinkle.



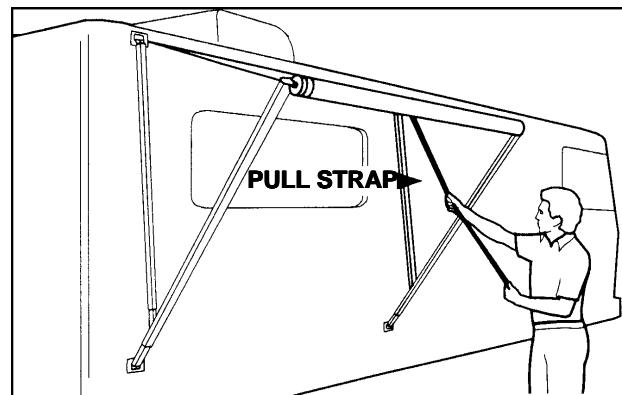
## SECTION 3 OPERATION

### 3.1 PULL STRAP

When closing the awning the pull strap must be rolled up at an angle from the center of the roller tube. This will keep the awning from telescoping forward or rearward, and will prevent a bulge from forming in the area where the strap is rolled up.

If the pull strap is rolled up at one end of the awning, it can cause the fabric to telescope in that direction during roll-up, and create a bulge or wrinkles at that end. This could cause the awning arm to stay against the side of the coach when trying to open.

## 3.2 CLOSING



On the 9000 and 9500 Series, when rolling up the awning, the roller tube assembly should not be slowed down before reaching the aluminum guard. This could cause the roller tube to stall at the guard.

## 3.3 TAUTNESS

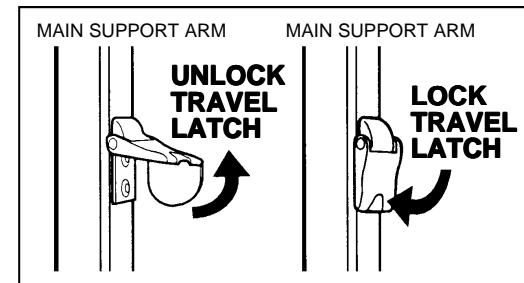
**On 9000 Sereis awnings that utilize a hinge slat (see Sec. 2.5):**

To minimize water leakage through the aluminum guard, the fabric must be taut when the awning is extended. This will keep the sections of the aluminum guard tight against each other. Before tightening the black adjustment knob, be sure to apply enough downward force on the main support arm to pull the fabric taut.

## 3.4 TRAVEL LOCK

The travel lock must be fully released before trying to open the awning.

## SECTION 4



## **AWNING RAIL**

### **4.1 LEAKAGE**

When water drips down the side of the coach, the seal between the coach and the awning rail must be checked. If improper seal is detected, reseal the awning rail.

### **4.2 STRAIGHT**

Before condemning the fabric for sags or wrinkles, the awning rail should be checked. Open the awning and sight down the rail to see if the rail or sidewall varies up, down, inward or outward. This must be taken into consideration when checking a fabric.

### **4.3 TYPE**

There are three types of awning rail used in the RV industry. Of these, type A and B (see below) are acceptable for use on the 9000 Series awning that utilizes a hinge slat (see Sec.2.5) . Type C should never be used on the 9000 Series that utilizes a hinge slat (see Sec. 2.5) as it could cause a binding problem on the aluminum guard assembly, but it is acceptable on the vinyl awnings.

